Instructional Support Group (ISG)
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Agenda for CNIL – Oct 19, 2010

I. ISG Mission
II. Budget Cuts
III. Strategies
IV. Priorities
V. Questions & Discussion
ISG Mission

- Be accessible and responsive to requests for service
- Provide computing environments for EECS classes
- Support customized software; work with ESG on electronics support
- Support new and innovative learning environments
- Learn about new technologies that may advance this service
EECS Instructional Support Group

ISG Budget Cuts
20% over 2 years

FY 08-09: $410K
FY 09-10: $389K
FY 10-11: $355K

- $110K
ISG Budget – Coping with the cuts

- 1 career staff layoff - $40K
- no student staff - $5K
- voluntary salary reductions (START, LWOP) - $13K
- canceled contracts (Sun, Legato, Coventor) - $12K
- deferred maintenance (no new chairs, etc) - $40K
- donations such as
  - Sun AEG (4 servers worth $65K)
  - Intel (330 Soda, worth $70K)
- some CMF are possible

Cut $110K over 2 years; permanent
ISG Staff Reductions vs Course Enrollment

EECS Fall enrollments

- FY 08-09: 5113
- FY 09-10: 5470
- FY 10-11: 5997
ISG Staff Reductions vs Course Enrollment

ISG staff hours/week

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<th>FY 08-09</th>
<th>FY 09-10</th>
<th>FY 10-11</th>
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<tr>
<td>238</td>
<td>206</td>
<td>188</td>
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<td>6 staff, 2 furloughs, 6 staff, 2 furloughs, 1 layoff</td>
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<td>students, no students, some voluntary LWOP</td>
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Strategies

1) Use low-cost virtual servers
2) Leverage student laptops
3) Share licenses & costs with other departments
4) Recharge for workshops, etc
5) Industry partnerships
6) UCB IT partnerships
7) Student group partnerships
8) Survey the instructors
9) Offer help sessions for GSIs
Priorities?

- Improve services for students’ laptops
- Provide virtual servers and VM images for classes
- Improve course WEB site management
- Retire the ISG (imail.eecs) email server
- … your idea here …
Instructional Support Group (ISG)  
Questions & Discussion

What are your priorities for ISG?

Have you provided services for a class instead of asking ISG? (such as access to the EC2 or research servers)